



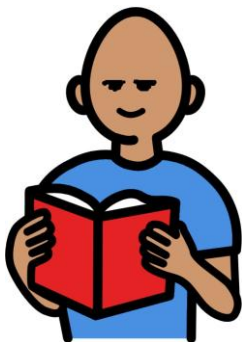
Safeguarding against abuse

Araluen have a responsibility to
keep you safe

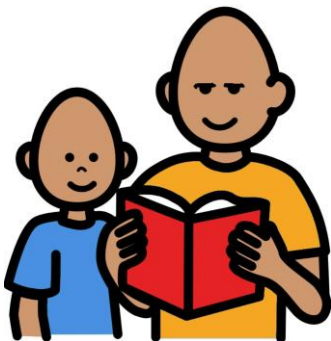


Araluen does not tolerate abuse, neglect,
or exploitation of people with disability

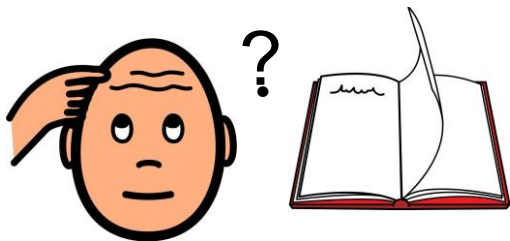




We've made this book easy to read



If you need help with this book, ask a friend, family or carer to help



This book will tell you:



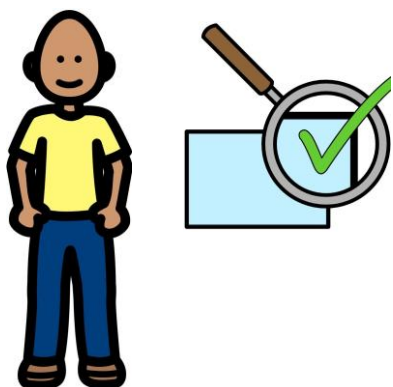
How Araluen stops abuse from happening



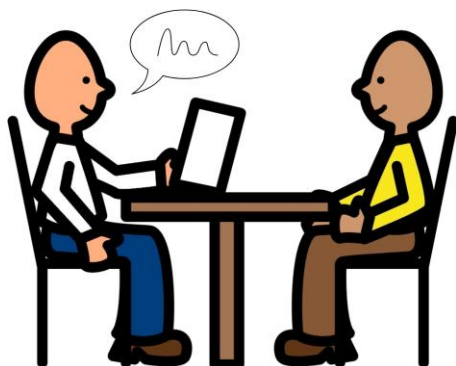
What Araluen does if abuse happens



To make sure abuse does not happen we only hire the right staff



We make sure new staff haven't done anything wrong before



We ask new staff questions to make sure they are good people



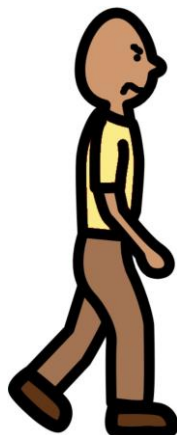
We match you with support workers that can meet your needs



Araluen has a book called the Code of Conduct



It tells our staff they must not abuse anyone



If our staff break this rule they will be told to leave Araluen



Sometimes a person from Araluen's Quality Team will come and visit you



They will check to make sure staff are doing the right thing



They will look for any signs of abuse or neglect



They will report back to the leaders at Araluen



We make sure staff are trained to support you the right way

Our staff are trained in:



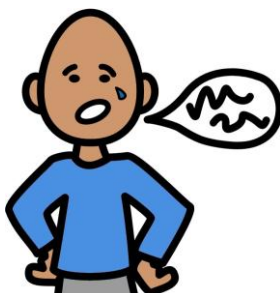
Zero Tolerance to Abuse



Positive Behaviour Support



Restrictive Practices



Feedback and Complaints



And Active Support



Araruen report abuse straight away

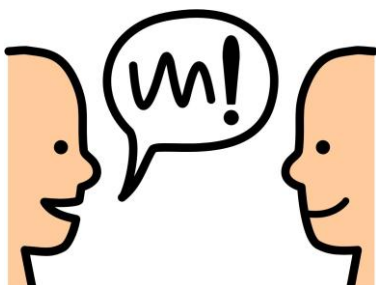


NDIS Quality
and Safeguards
Commission

We report it to the NDIS
Quality & Safeguards
Commission



They help stop abuse



You can contact them too

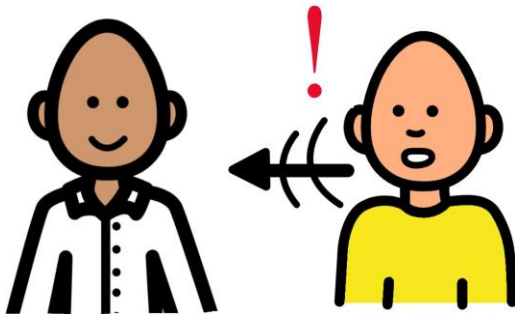
1800 035 544

www.ndiscommission.gov.au

If abuse does happen:



Our staff will help you feel safe

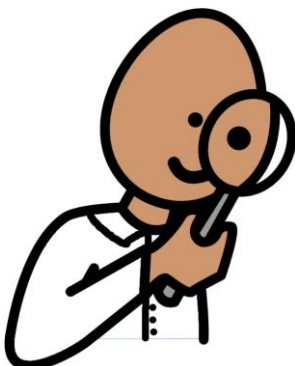


They will tell the right people



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ond *Soi* uords
Commission

We will report it to the
NDIS Commission



We will do an investigation



If you experience abuse,
you can contact these
people to help:



Police

Call 000



NDIS Quality &
Safeguards Commission

Call **1800 035 544**

www.ndiscommission.gov.au



National Disability Abuse
and Neglect Hotline

Call 1800 880 052