

## IMAGINE IF...



How would you like your life to be?  
Through our **Services Review**, you told us!

Araluen needs to understand the current and likely future needs of our participants so our services improve the lives of the people we support.

So over recent months, we've taken a close look at everything we offer at Araluen, what we could offer and how we do it. Your feedback was invaluable.

Thanks to the input of participants, families, carers, staff and many others, we were able to gather information that will help shape the next phases of service development.

The work we've done so far is just the beginning! The information tells us WHAT we need to focus on to evolve, WHERE we need to improve and make adjustments to meet changing demand and remain sustainable.

Deciding HOW we get there happens next! Araluen's Board has approved 8 Projects that we believe are important first steps to achieving a thriving and exciting future.

Each project has a different focus. They will either guide us to expand in some areas that we're good at now, reimagine some existing supports or trial some new ideas to test demand and viability.

**Araluen will only offer you support that we know we can do well!**

# ARALUEN

imagining and achieving better lives



**If you have any questions or feedback, please contact us**



Ph: 1300 020 625



admin@araluen.org



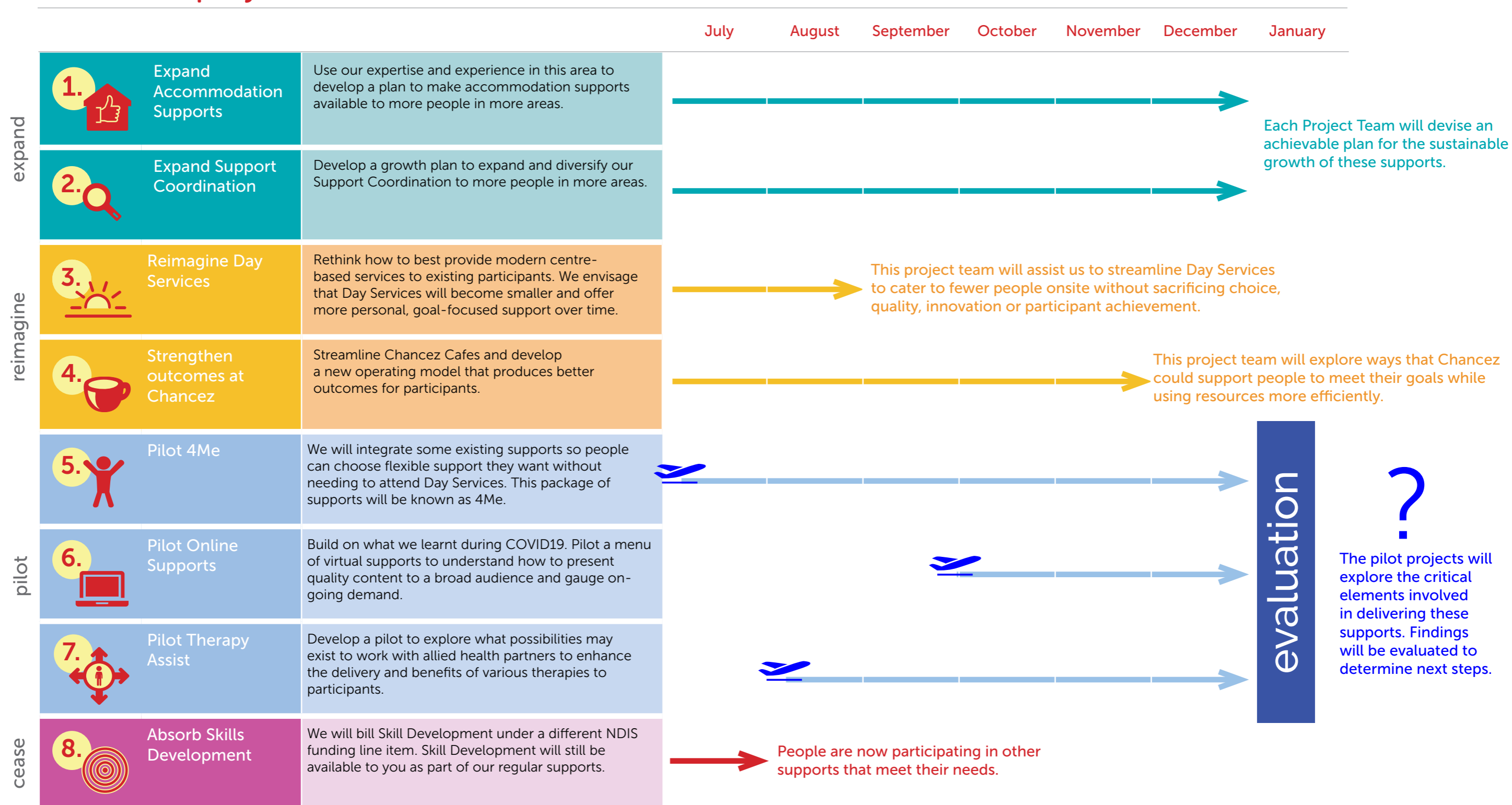
www.araluen.org

# Next steps

Our Services Review has set the direction for the next stages of support development at Araluen. These 8 projects will now be actioned. You can learn more about our Services Review over the page.

## Our first 8 projects

Phase 1: July 2021 - January 2022\*



**Who?** A separate project team will be created to develop and implement each of the 8 projects. Teams will include staff and management from across Araluen whose expertise, experience and insight is vital to the successful completion of each project.

\* Phase 2: is envisaged to commence in early 2022.  
Phase 3: will commence at the completion of Phase 2.  
More information will be provided when timeframes are developed.