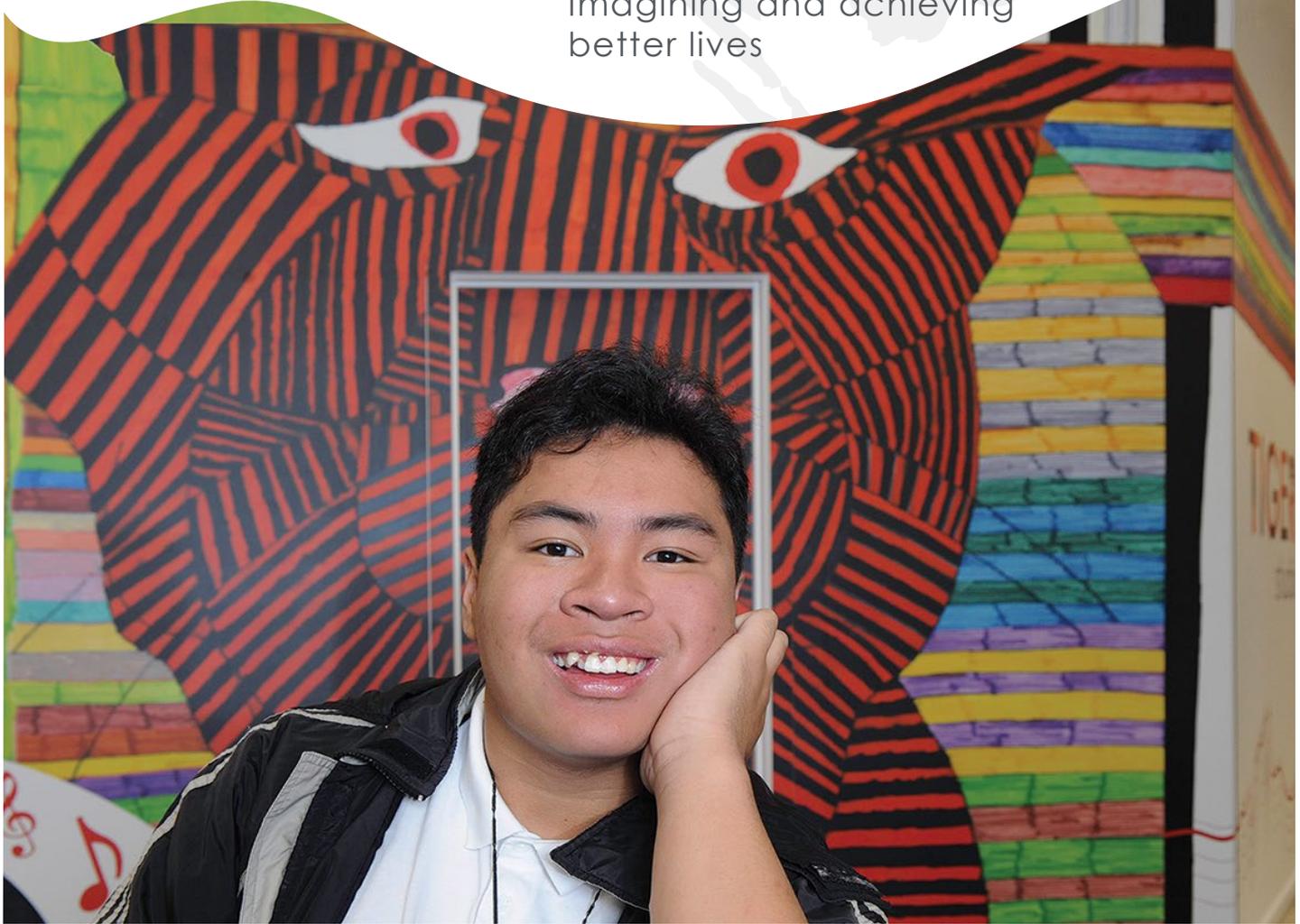


# IMAGINING

# BETTER



Imagining and achieving  
better lives



## Time to shine!

Tiger Studio is finally here - you can't miss it when you enter Araluen, Diamond Creek. Budding performers, like Matthew, are excited by the bold, colourful facility and the new opportunities it will provide them. A fittingly spectacular launch saw Tiger Studio revealed to the many supporters who helped make this dream a reality.

details >>> page 3

# A R A L U E N

winter 2017



## New opportunities

As we approach the first anniversary of the NDIS arrival in our region, Araluen has about 85% of participants involved in the scheme. The roll out has had it speed bumps and hurdles but the Araluen team have been resilient, diligent and a little stressed in ensuring the best possible outcomes.

We have commenced four exciting new initiatives funded through the NDIS.

Support Co-ordination has taken off under the leadership of Kim Dodgson, with a huge response.

Saturday Support Services have commenced and are co-ordinated by the enthusiastic Sarah Scheggia.

Our third new initiative is the pioneering work of Court Walter as our Independent Living Co-ordinator.

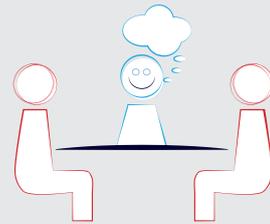
Our latest new offering is Chancez led by Sean Wilson, a qualified psychologist. Chancez attracts NDIS funding for development of a specific skill within a set timeframe.

At the moment, the only constant is change. So, there is never a dull moment.

Ross Coverdale  
CEO, Araluen

Look what we have for you!

4 new Supports



learn more >>> page 7

## Upoming Events

Tuesday 6th June 2017, 10am	Client Services Committee Meeting	Milley Lodge, Araluen Lower Plenty	All welcome see >>> page 5
Tuesday 1st August 2017, 10am	"Tiger Studio" Participant Launch With Danielle Green, MP, & Vicki Ward, MP,	Araluen, Diamond Creek	All welcome

see [www.araluen.org/community](http://www.araluen.org/community) for dates and events

big achievement

## Tiger Studio opens with a RROOAARR - and a few tears



Araluen's budding singers, performers, multimedia artists and musicians now have a stunning, custom-built new home. Tiger Studio, created in memory of Tony "Tiger" Barden, is open and the stars of the future are already strutting their stuff and working hard to take their varied and unique talents to the public.

A huge crowd gathered at Araluen, Diamond Creek, to see June and James Barden cut the ribbon and officially open the studio. It was an emotional but happy evening as those gathered remembered Tony and celebrated the possibilities that his legacy creates for Araluen participants.

Building a multimedia facility of the standard that Tiger Studio will be is a huge effort and one that was only made possible through the generosity, skills and hard work of many. Subsequently, the list of people to thank is long. We start with June Barden and family as well as the many, many friends of Tony who have continued to give generously from the project's onset. Thank you!

In addition to those named on our "Wonderful People List" on the next page, we thank Araluen staff, particularly those based at Diamond Creek and Hurstbridge, who worked hard to make sure the evening was a success. Music was provided by duo, Kristie and Pete, and the task of feeding the hungry crowd was placed in the hands of super chef, Stuart Machin, assisted by the versatile Sebastian Andrade. Thank you and well done, everyone!

Funding raised for Tiger Studio to date:



**\$75,000**

# THANK YOU!!!!!!!!!!!!!!!!!!!!

What else can we say except a huge, heart-felt "thank you" to all the wonderful people and businesses who made Tiger Studio possible through donations of funding, goods, time or services.



Barry Henwood (below, right), Chairman of Diamond Creek Community Bank Branch, presented June and James Barden with a cheque for \$6,579.20. Some of this money covered the cost of vital sound proofing. Most importantly, this Community Grant funding meant that artists, James and Kylie Gentle, could create striking custom designs for all the studio's interior graphics in memory of James' dad - "the best dad ever". Thank you, Diamond Creek Community Bank!



Diamond Creek  
Community Bank® Branch  Bendigo Bank

## Wonderful People: Tiger Studio Supporters

- June Barden & family
- The Duggan Foundation
- Danielle Jones
- Kate's Holdings
- Kerry Carlson
- Laidlaw Holdings
- Tony's friends
- Diamond Creek Community Bank  
Branch - Bendigo Bank
- Winslow Constructions
- Rotary, Diamond Creek
- Panorama Coaches
- Lloyd Plumbing
- Abcor
- Foodworks, Montmorency
- Pelligra Cakes, Greensborough
- Natural Timber Decor
- Salon Vie
- Darren Jones Real Estate
- Nick & Anna Soccio
- Tony & Olivia Mitre
- Peter Cacic & Richelle Simon
- Nick & Mary Soccio
- Total Print & Sign
- Bendigo Community Bank  
- Ivanhoe Branch
- Barry Plant, Bundoora
- Barry Plant, Diamond Creek
- Christine Heffernan
- Coles, Greensborough
- Hair Hotel
- Heidelberg Golf Club
- Moonee Vale Dental
- Moorabbe Mates
- Platters Cafe
- Simply Beautiful Decorations
- Gary & Vanessa Smith
- Viv Toomey
- Tyrepower, Diamond Creek
- Woolworths, Eltham
- Everyone who bought Tiger T's
- Everyone who bought Tiger cushions
- Everyone who bought Tiger stubby holders
- Silent Auction bidders
- Everyone who came, for helping make the opening special
- DC and other Araluen staff

## Araluen and Link unite to drive our participants into the future

We are excited to announce that new arrangements are being finalised that will better cater for participant transportation needs.



LINK Community Transport will manage Araluen's commuter transport requirements - we will continue to maintain and operate our own fleet for program use.



i

Look out for details about planned Community Information Sessions that will be held to provide details to all existing and potential users >>> see next page



LINK Community Transport is a well-established not for profit organisation, providing safe and reliable transport solutions.



Jamie Pinnock test drives Araluen's future commuter service with Josh Madgewick from LINK Community Transport

[learn more >>> next page](#)

### Comparison of benefits: LINK & Araluen

	Vehicle Tracking	Driver Training	Chaperones	Capacity For Growth	After Hours Service	On Demand	Vehicle Matching (Diverse Fleet)	Call Centre	On-Line Bookings	In-Vehicle Security
<b>LINK</b> 	 For passenger and carer	 All drivers trained specifically to meet need of clients with disabilities		 Capacity not limited to existing Araluen buses & runs, ability to accommodate increased Passenger numbers	 Expanding operational hours progressively over next 12 months	 Near term future plans include demand responsive capabilities				 Rolling out throughout 2017: in-vehicle security systems (cameras, alert buttons, ride quality monitoring, etc.)
<b>Araluen</b> 			 Limited	 Limited to existing bus runs, unable to service more passengers						

## LINK Community Transport to manage transport requirements of Araluen's participants

LINK Community Transport and Araluen have signed a Memorandum of Understanding that will ultimately lead to improved transport arrangements for Araluen participants. Planned for commencement in October this year LINK will assume the management of Araluen's transport requirements.

Participants will soon be able to use LINK's transport outside of traditional day service hours (9am to 3pm Monday to Friday). Bookings can be made via a phone call to experienced and qualified staff or on line. Other enhancements include:

- computerised routing reducing transport times for many participants;
- vehicle tracking using the latest technology; and
- a fleet of fit for purpose vehicles (not just white mini buses).

LINK will commit to a service guarantee to ensure each passenger is afforded the very best level of care and attention in having their transport needs met. LINK is available to meet each participant and their family one to one prior to any new arrangements taking effect.

Financial and other constraints have meant Araluen's transport service has been restricted to just over 50% of participants. With no future growth possible and the ongoing viability being questionable under the NDIS this is a very positive outcome. LINK will commit to removing the transport cap in accordance with demand enabling more participants to benefit from the transport service.

Through this arrangement all existing Araluen drivers and chaperones will retain their positions but be employed by a transport specialist. This would ensure that participants will be familiar with their driver reducing the impact of any change in their transport arrangements. An increase in chaperones on the buses is being planned. Safety and comfort is a priority for LINK.

LINK CEO Rick Lawford said "Araluen has been clear and forthright in scoping this initiative, putting the needs of their participants first. LINK has plans to expand the provision of transport across the northern suburbs and beyond. This partnership represents a critical first step in becoming the best transport provider of people with disabilities in Victoria."

"We have been impressed by the level of detail and expertise that LINK has displayed in planning improved transport routes that will make transport more efficient, more available and more flexible. LINK is not just taking over Araluen's transport they are taking it to the next level and beyond. The 12 months planning behind this partnership has been well worth it" said Ross Coverdale CEO of Araluen.

These changes will greatly benefit Araluen participants and enable Araluen to focus on its core business supporting people to lead great lives. LINK will manage, enhance and expand to meet Araluen's transport needs with all staff maintaining their jobs and conditions.

announced:  
17th May 2017

### Information Session 1

Your first opportunity to find out more about the new partnership between LINK and Araluen will be at the upcoming Client Services Meeting.

**Tuesday 6th June - 10am**  
Araluen - Milley Lodge  
226 Old Eltham Rd  
Lower Plenty 3093

All welcome!

Information and progress updates:

**Josh Madgwick**  
Business and Innovation  
Manager  
LINK Community Transport  
Ph: 9462 8705

**Chris de Paiva**  
General Manager - Residential  
and Facilities  
Araluen  
Ph: 9439 2805

## Four new ways we can support you

The NDIS was designed to give people with disability more choice and flexibility to purchase the supports best suited for their needs.

The new funding model has also allowed Araluen to reimagine the supports we deliver and introduce new initiatives in response to participant demand.

### Support Coordination



- helps you find and connect with service providers that are best suited to deliver the supports funded in your NDIS plan

**Kim Dodgson**  
Manager - Support Coordination  
Ph: 9439 2805  
E: kimd@araluen.org  
[www.araluen.org/ndis](http://www.araluen.org/ndis)

### Housing Options



- can help you explore a wide range of options for independent living
- can guide you and your family through the process of moving out of home

**Court Walters**  
Housing Support Project Officer  
Ph: 9439 2805  
E: courtw@araluen.org  
[www.araluen.org/housing](http://www.araluen.org/housing)

### Saturday Supports



- offers group recreational activities and opportunities for social and community participation on a Saturday.

**Sarah Scheggia**  
Saturday Supports Coordinator  
Ph: 9439 2805  
E: sarahs@araluen.org

### Chancez Skill Development



- prioritise and learn key skills that will help you achieve your big life goals, in a set time
- work with Araluen's Senior Practice Manager to create a Lifestyle or Specific Skill Plan

**Sean Wilson**  
BSc. Hons, MPsych (Ed & Dev)  
Ph: 0419 743 813  
E: seanw@araluen.org



**NDIS**

You can use these services if you have the right NDIS funding to pay for them.

\*These initiatives are all time-limited.

Contact the relevant Staff member (above) for more information



## Cyclone Sue strikes again

Visitors to Araluen's Lower Plenty "Art Connects" Studio are often struck by the raw energy and whirlwind of activity generated by experienced artist, Sue Morter.

Over the years, Sue's killer work ethic and natural talent have seen her enjoy much success. She's a past finalist in the prestigious Nillumbik Prize, has exhibited sizable collections in commercial and public gallery spaces and regularly sells her work.

Now Sue, and several other artists working in the "Art Connects" program, are breaking new ground. Their artwork was spotted by St Vincent's Health Australia and their Interior Designer, Marty Doolan-Cheyne.

Sue's expressive work is adding sparkle to the interior design schemes in residential aged care facilities spanning from Werribee to Maroochydore, Queensland. More locally, if you happen to be in Judge Book Village in Eltham, keep your eyes open.....

So far, ten pieces of Sue's work, and over forty in total, have been purchased for this purpose. Unstoppable Sue is delighted that so much of her art is "in peoples' homes where they can see it everyday and be happy".

Well done, Sue, and also the other artists whose work has also been selected by SVHA -  
**Brady Freeman, Jason Horton  
Owen Acott, Paul Delosa &  
Nathan Photiadis**



Interior Designer, Marty, with Super Sue

## Keep in touch

Stay up to date with all Araluen's news and events by making sure we know where to find you. If you would like to update your details, change the way we keep in touch or join our mailing list, please contact Administration.



Email: [admin@araluen.org](mailto:admin@araluen.org)



Phone: **9439 2805**



Web:  
[www.araluen.org/contact](http://www.araluen.org/contact)

Araluen  
PO Box 142, Lower Plenty, 3093  
Ph: 9439 2805  
E: [admin@araluen.org](mailto:admin@araluen.org)  
new participants:  
Ph: 9439 2805  
E: [intake@araluen.org](mailto:intake@araluen.org)  
[www.youtube.com/user/AraluenTV](http://www.youtube.com/user/AraluenTV)

[www.araluen.org](http://www.araluen.org)

# ARALUEN

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